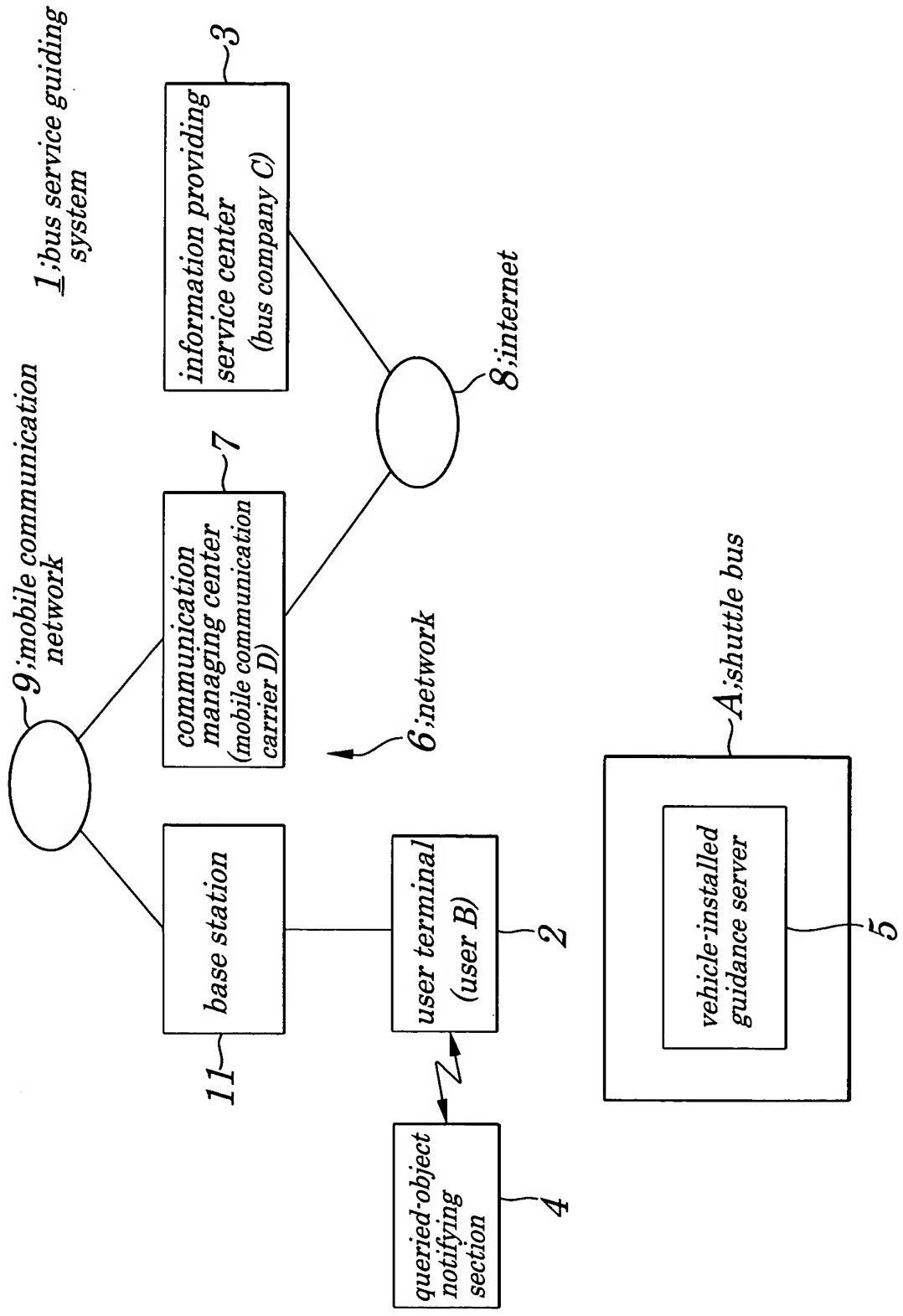
FIG.1


1;bus service guiding system
9;mobile communication network
information providing service center (bus company C)
3
communication managing center (mobile communication carrier D)
7
8;internet
6;network
base station
11
user terminal (user B)
2
A;shuttle bus
vehicle-installed guidance server
5
queried-object notifying section
4

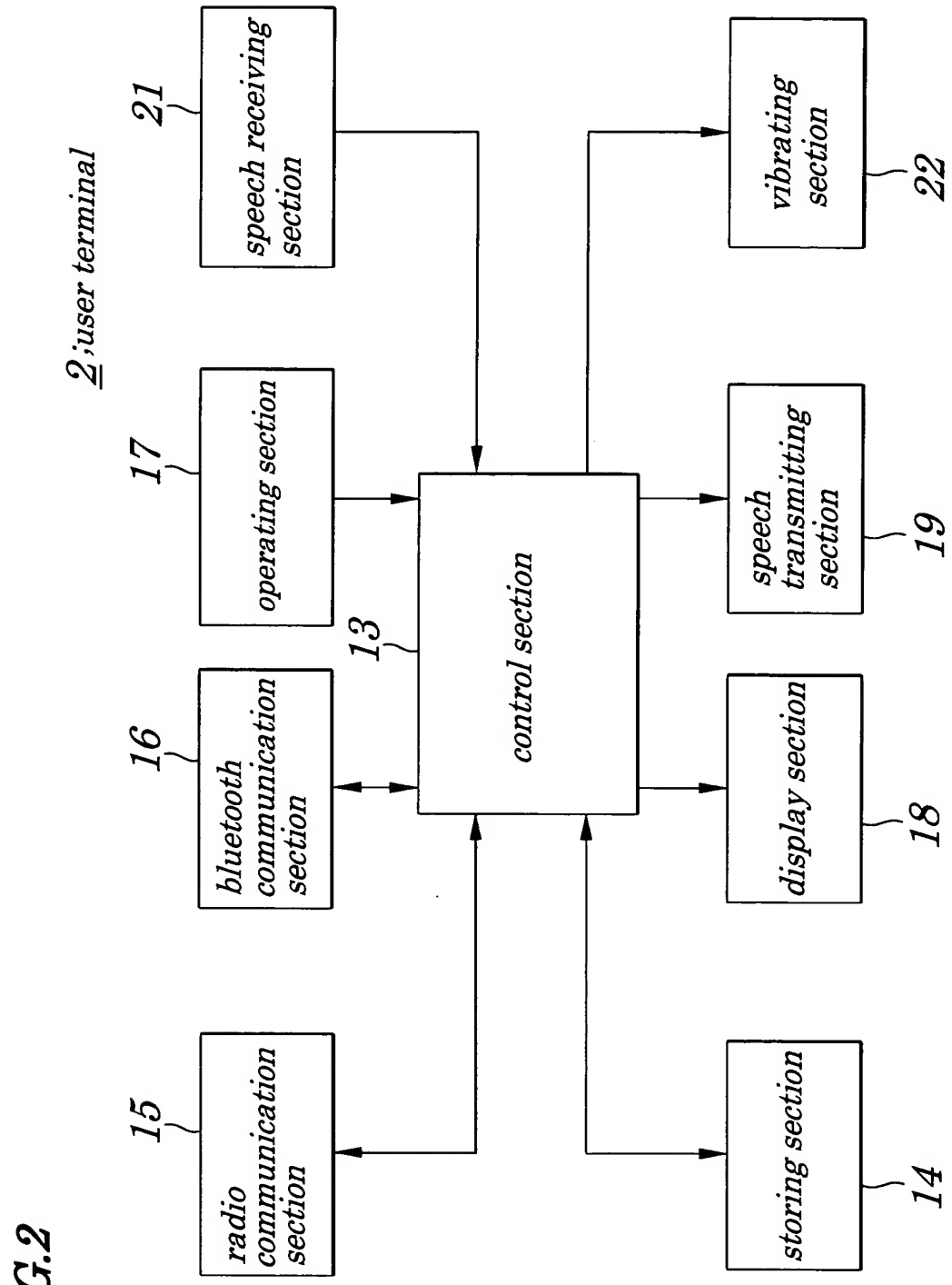

2;user terminal
21
speech receiving section
22
vibrating section
17
operating section
19
speech transmitting section
13
control section
16
bluetooth communication section
18
display section
15
radio communication section
14
storing section

FIG.2

*FIG.3*

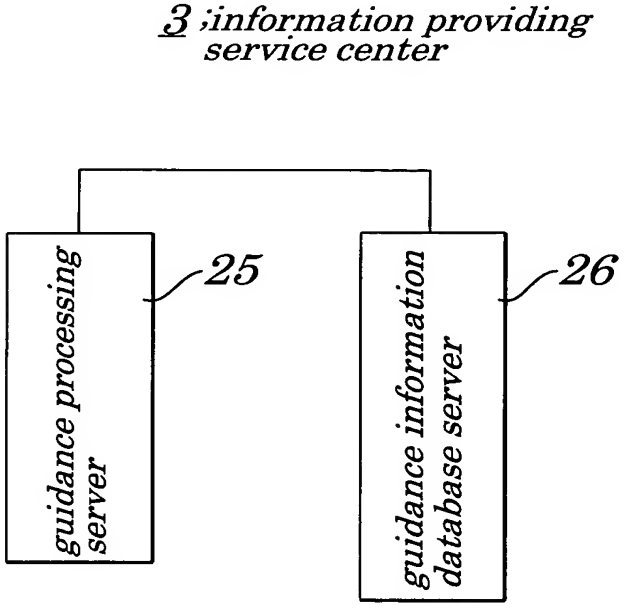

3 ;information providing service center
guidance processing server
25
guidance information database server
26

*FIG.4*

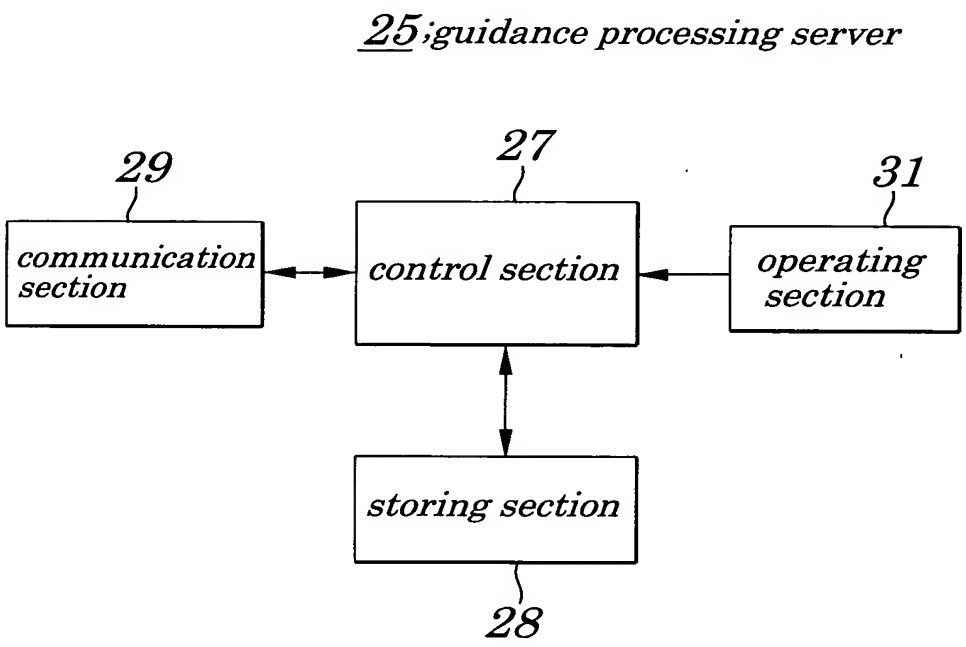
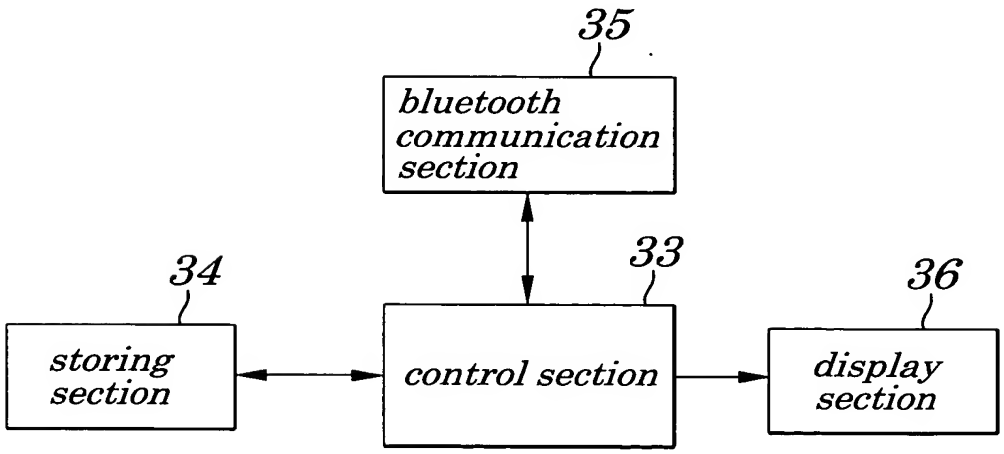

25;guidance processing server
29
27
31
communication section
control section
operating section
storing section
28

*FIG.5*


4;queried-object notifying section
35
bluetooth communication section
34
33
36
storing section
control section
display section

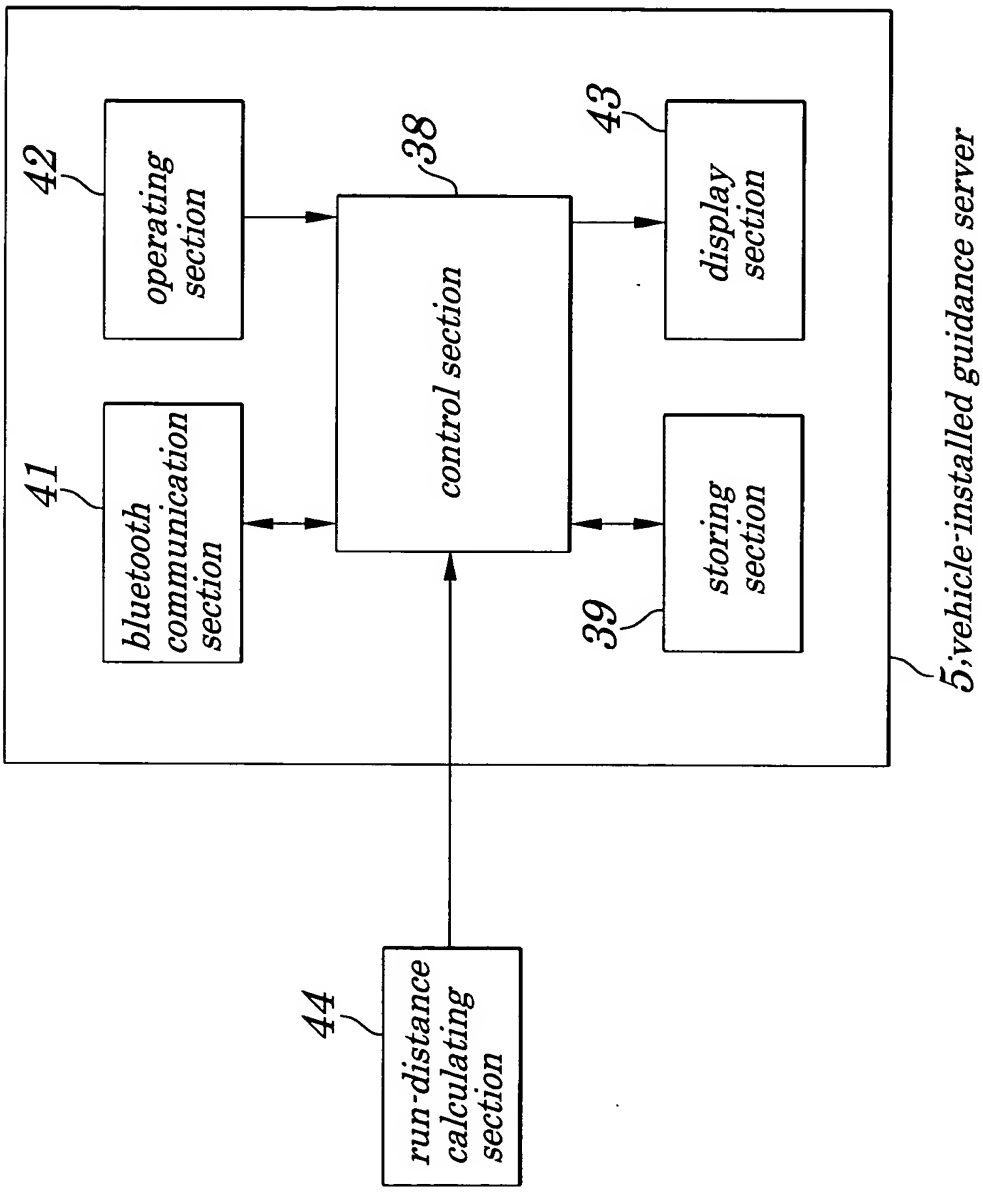

42
operating section
38
43
display section
control section
41
bluetooth communication section
storing section
39
5;vehicle-installed guidance server
44
run-distance calculating section

FIG.6

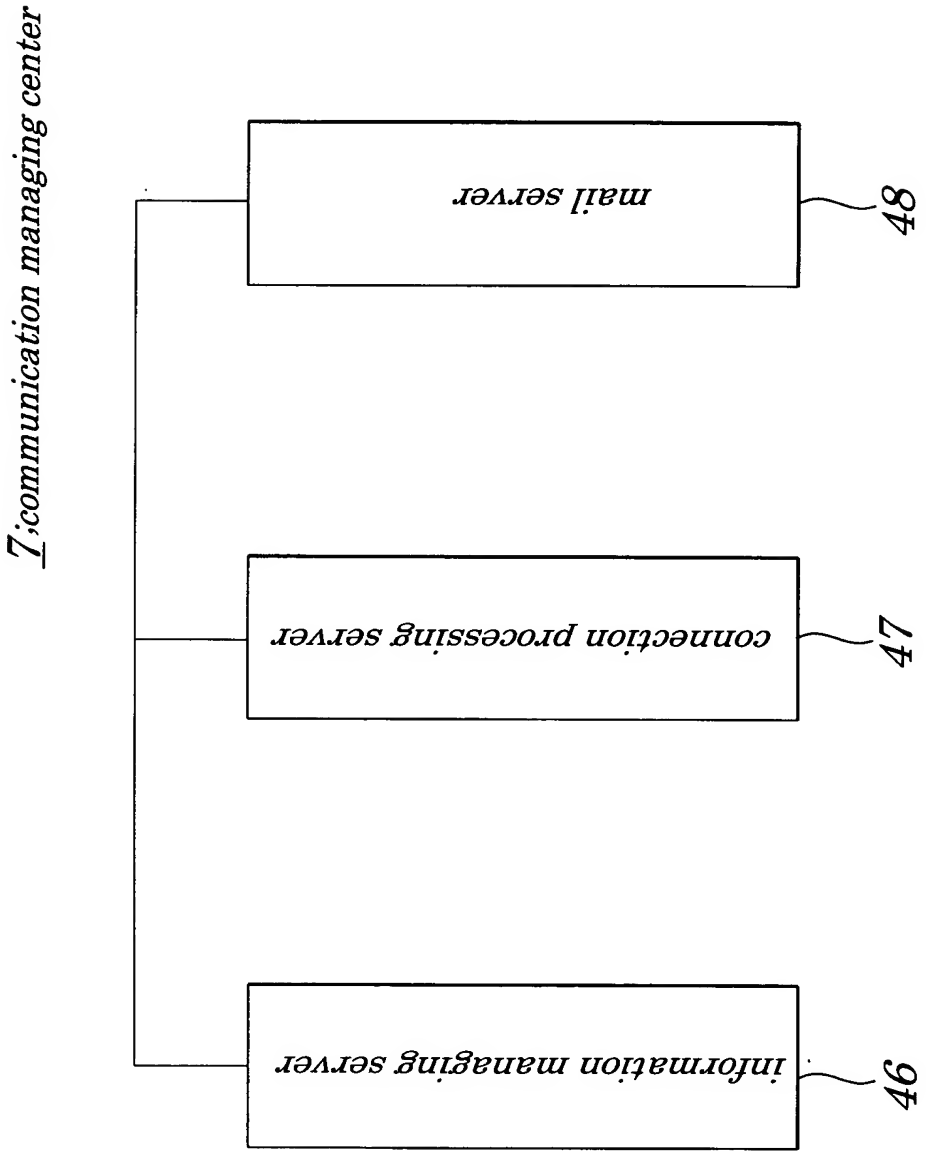

7;communication managing center
mail server
48
connection processing server
47
information managing server
46

FIG. 7

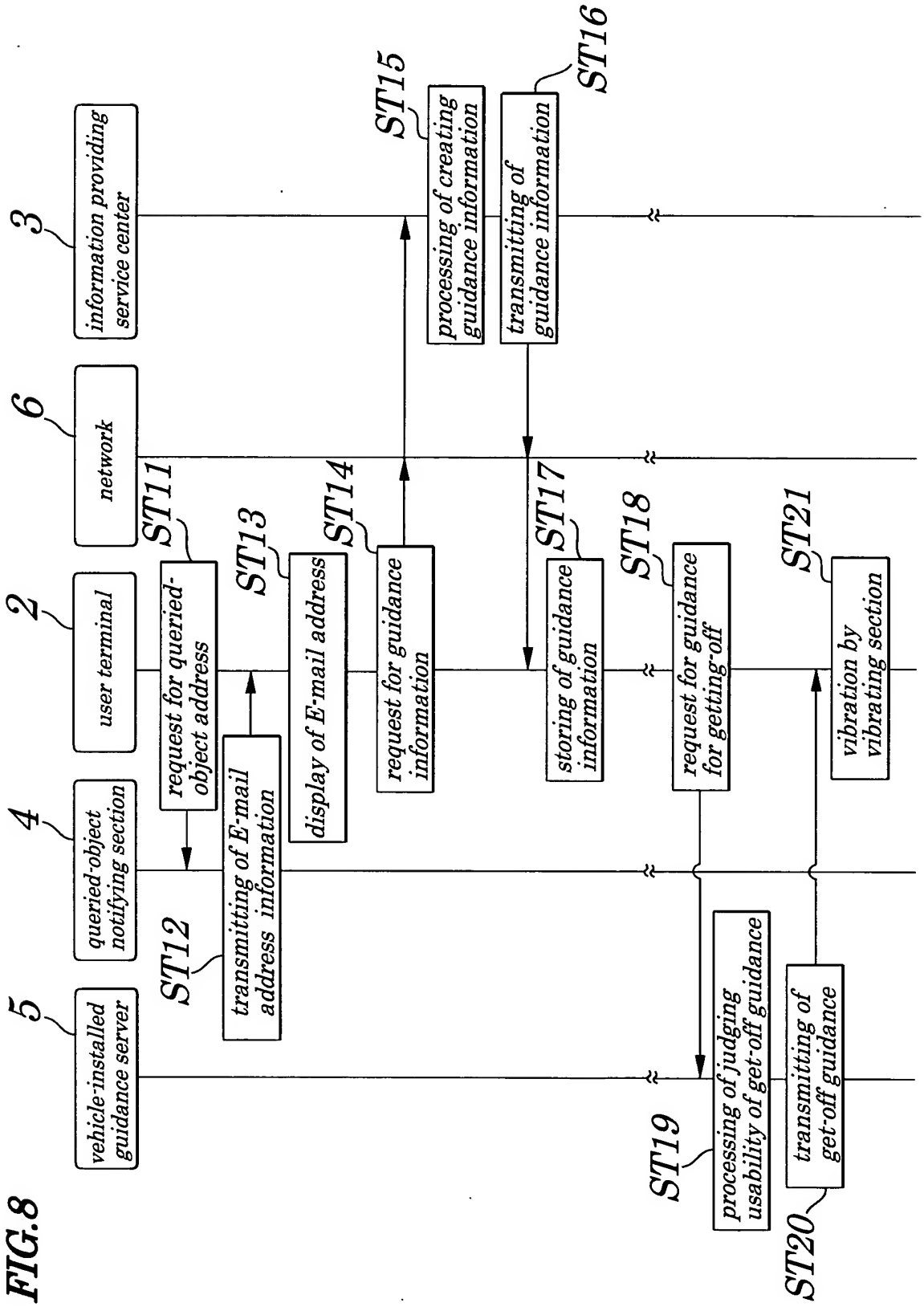

3
information providing service center
6
network
2
user terminal
4
queried-object notifying section
5
vehicle-installed guidance server
ST11
request for queried-object address
ST12
transmitting of E-mail address information
ST13
display of E-mail address
ST14
request for guidance information
ST15
processing of creating guidance information
ST16
transmitting of guidance information
ST17
storing of guidance information
ST18
request for guidance for getting-off
ST19
processing of judging usability of get-off guidance
ST20
transmitting of get-off guidance
ST21
vibration by vibrating section

FIG.8

*FIG.9A*

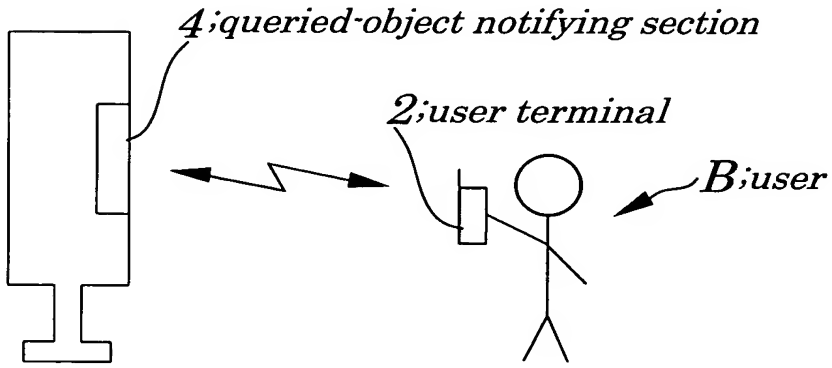
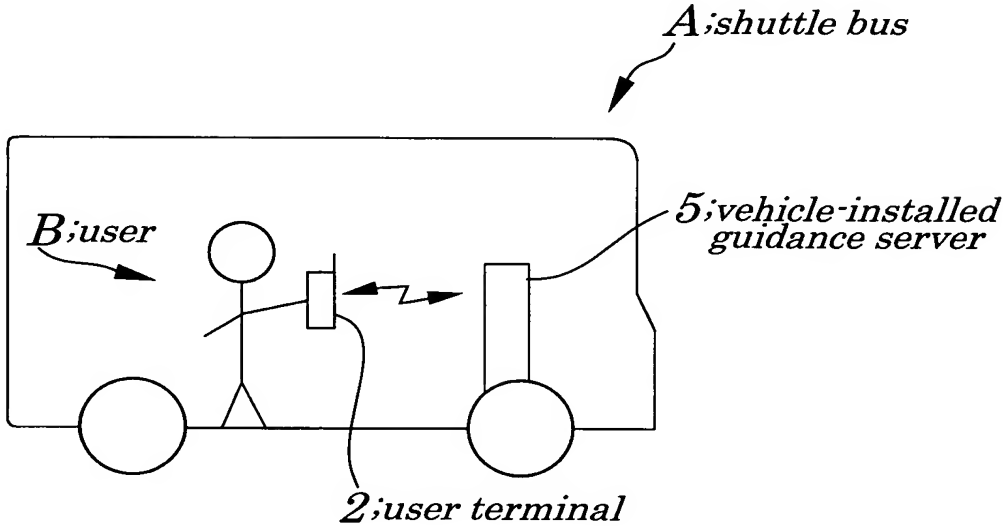

4;queried-object notifying section
2;user terminal
B;user

*FIG.9B*


A;shuttle bus
B;user
5;vehicle-installed guidance server
2;user terminal

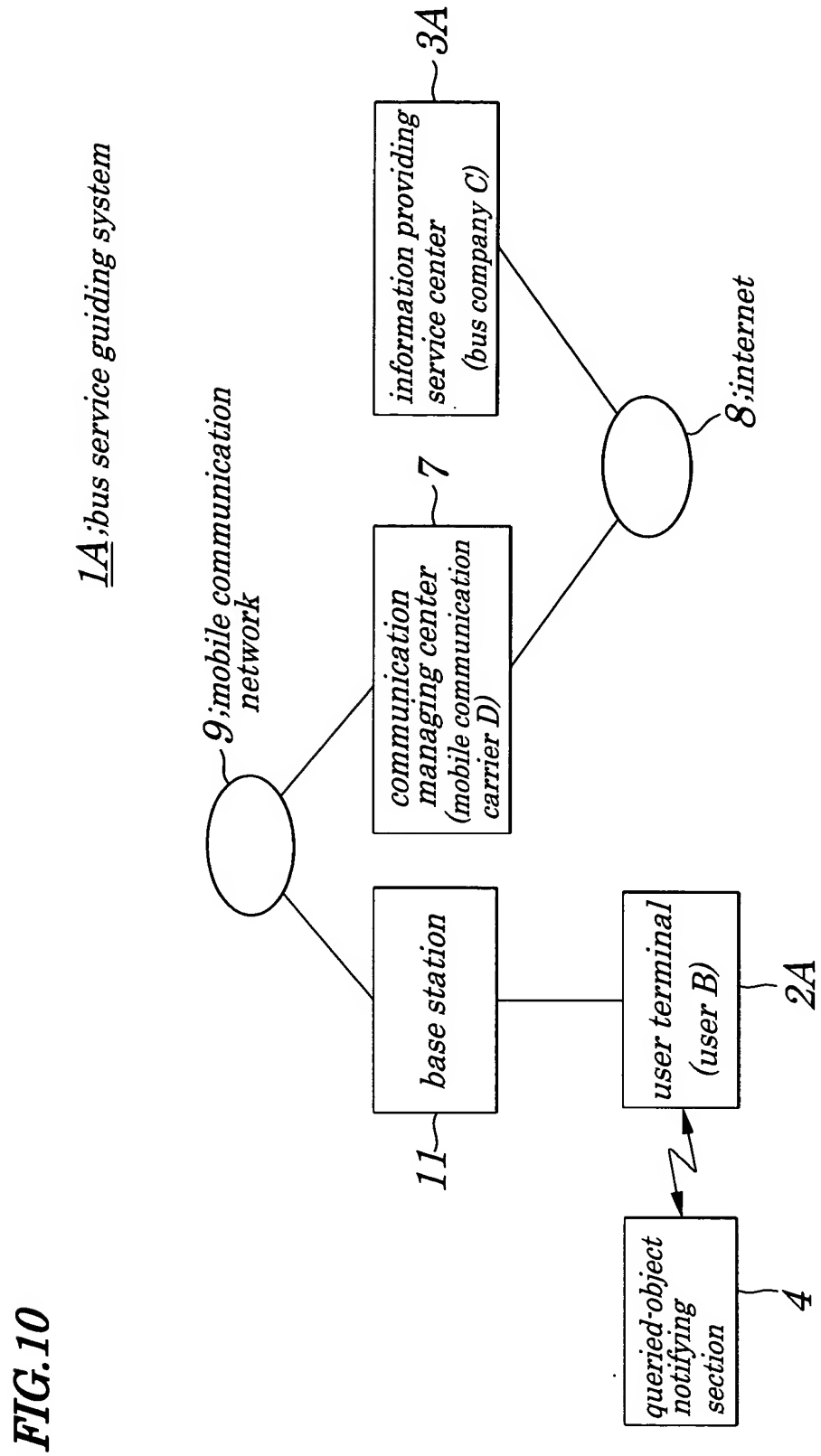

1A;bus service guiding system
9;mobile communication network
information providing service center (bus company C)
3A
communication managing center (mobile communication carrier D)
7
8;internet
base station
11
user terminal (user B)
2A
queried-object notifying section
4
Z

FIG.10

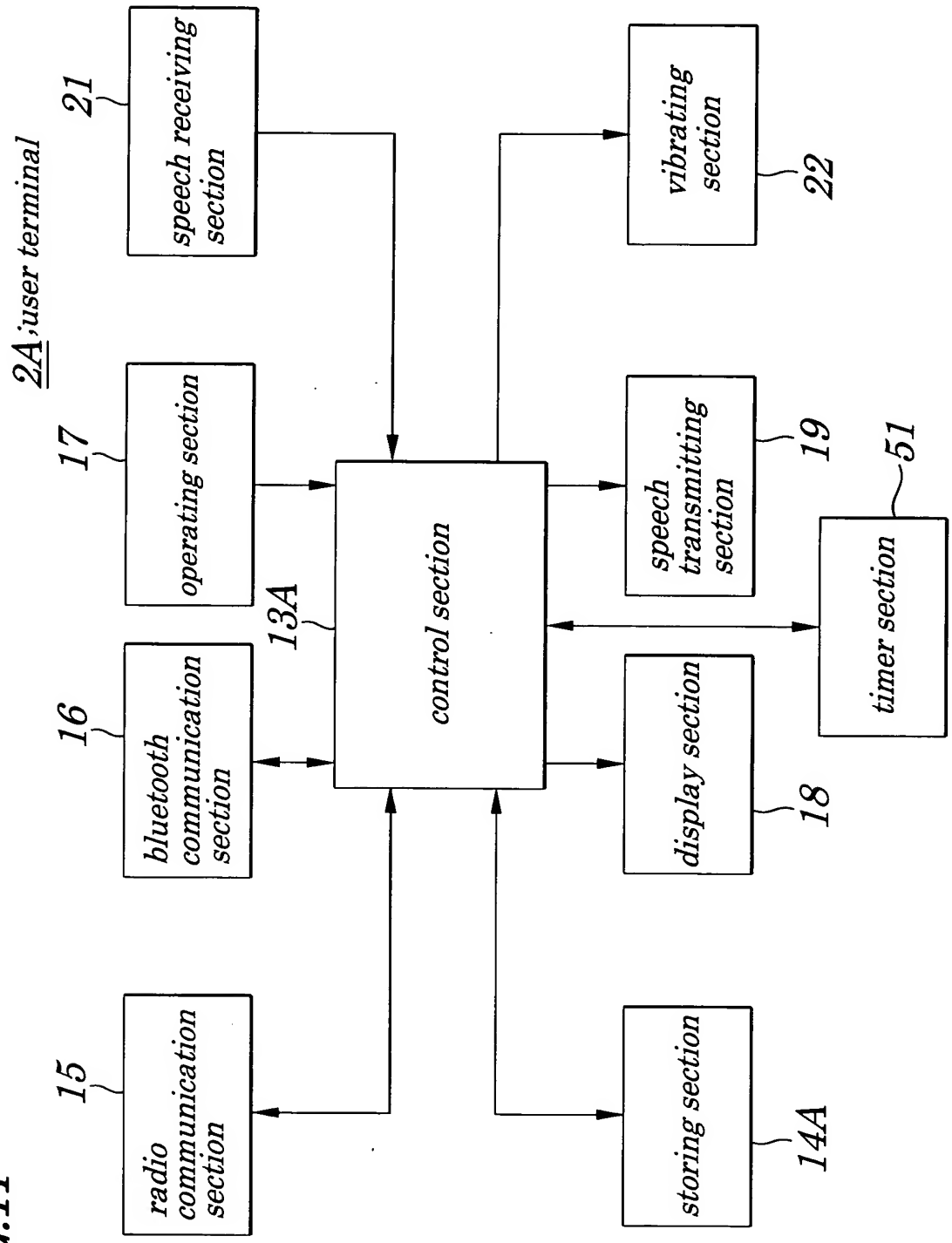

2A;user terminal
21
speech receiving section
vibrating section
22
17
operating section
13A
control section
speech transmitting section
19
51
timer section
16
bluetooth communication section
display section
18
15
radio communication section
storing section
14A

FIG.11